



Office of the
Attorney General
Bill Schuette, Attorney General



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Thank you for your Complaint / Inquiry

Your complaint has been successfully submitted. Please print and/or save this confirmation for your records.

The Attorney General's Consumer Protection Division has received and will be reviewing your correspondence. Please retain this confirmation as it includes the Attorney General number assigned to your correspondence. If your correspondence involves a consumer complaint, the Attorney General's office will likely contact the company on your behalf and provide you with a copy of the response we receive. If your correspondence involves a question or a request for information, we will respond to your inquiry as soon as possible.

The Attorney General's office helps thousands of consumers each year. We want to help you resolve your complaint to your satisfaction. Because of the enormous volume of complaints we receive, however, the Attorney General's office cannot file law suits on behalf of individual consumers. Rather, the Attorney General will sue a company only when the general public interest is involved or in certain cases involving a large number of consumers. Accordingly, if you feel that a law suit may be necessary in your case, you may wish to file a complaint in Small Claims Court or hire your own attorney.

If your correspondence is just to give us information and you indicated that you do not need us to respond, thank you. The material you provided will remain part of our public database. You will not hear from us again unless we have questions.

If you need to supply additional information and/or documents, please include in the subject line the following **Complaint Identification Number: 2013-cp12091552641-A**

- Email: cp_ocs@michigan.gov
- Fax: (517) 241-3771
- Mail: P.O. Box 30213, Lansing, MI 48909

Sincerely yours,
Consumer Protection Division
(877) 765-8388
(517) 373-1140

Web Complaint Number: 2013-cp12091552641-A

Submitted: 12/9/2013 3:52:03 PM

Consumer Information

Your Last Name: Bergeron
Your Street Address: 106 Regency Lane
Your State: LA
Your County: Outside Michigan
Your Home Phone: 9856551040
Fax Number: 9856551045

First Name: Michael
City: Houma
Zip Code: 70360

M.I.: D

Your Work Phone: 9856551040
E-mail Address: michael@mbergeron.net

Ext.: 407

Primary Company Or Person Your Complaint Is About

Company or Person? Person
Complainee Last Name: Bucceri
Company Name:
Street Address: 1255 Nichols Road
State: MI
County:
Fax Number:
Web Site Address: pointerdogs.com
Special Jurisdiction: (none)

Complainee First Name: Chris

City: Flushing
Zip Code: 48344
Phone: 5176779259
E-mail Address: debarb@pointerdogs.com
Product Offered: AKC German Shorthaired
Pointer

Secondary Company Or Person Your Complaint Is About

Company or Person? Company

Complainee Last Name:

Complainee First Name:

Company Name: Debarb Pointers

Street Address:

State: MI

County:

Fax Number:

Web Site Address:

City:

Zip Code:

Phone:

E-mail Address:

Motor Vehicle Warranty Complaint Information

If your complaint involves motor vehicle manufacturer warranties or non-dealer service contracts, please fill out this section. Most other auto-related complaints, including dealer complaints and complaints concerning automotive repairs and repair facilities, must be filed with the Department of State's [Bureau of Automotive Regulation](#): 1-800-292-4204

Vehicle Make, Model, and Year:

Vehicle VIN No.:

Complaint Information

Incident Date: 10/23/2012

Incident Time: 11:49:00 AM

Incident Location: Over the phone

Approximate Monetary Value: \$2100

Did you sign a contract? Yes No

Where did you sign this contract?

Is a court action pending? Yes NoDo you have an attorney representing you on this matter? Yes NoAre you willing to testify in court regarding this complaint? Yes NoDid you complain directly to the business? Yes No

If so, who? Chris Bucceri

What was the response from the business? He replied with threats, excuses, lies.

If no complaint was given to the business directly, why?

Was this complaint filed with any other agencies? Yes No

If so, who? American Kennel Club

Complaint Detail/Inquiry Information

Describe your problem, what attempts you have made to correct it, and how you would like to have the problem resolved. You have approximately 8-10 typed pages and you may paste text from word processing documents.

Dear AKC and Next Day Pets and Flushing Police (originally emailed 08/29/13) (and Michigan Attorney General 12/09/13): My name is Michael Bergeron. I reside at 106 Regency Lane, Houma, Louisiana, 70360. My contact numbers are 985-209-0250 (cell) and 985-655-1040 (work). I purchased two (2) German Shorthaired Pointer (GSP) pups from a guy by the name of Buck through his website on Next Day Pets. I did not do a thorough investigation of him before buying the dogs. I should have. I paid him \$850 for each dog, plus airfare, with the promise that the dogs were AKC registerable. I was never provided the papers to register the dogs. I have attached a copy of the credit card receipts for each pup. These pups were paid for and shipped to me in November and December of 2012. We loved the pups. One is named Jax and the other we named Buddy. We sent them to Bear Creek Kennels on the Bayou in Slaughter, LA for training. They stayed there for 3 months and they came home obedient and well-mannered and ready to hunt. This morning, my puppy, Buddy, died suddenly. The vet told me the most likely cause was a congenital defect (there was also a possibility of there being some rare parasite attacking his heart, but that possibility is unlikely and much less likely than a birth defect). There were no signs of trauma or poison ingestion. Buddy was on heart worm medication. He showed no symptoms of being sick or distressed when he woke up this morning or yesterday. My housekeeper remarked he was sure quiet. He walked up to her, sniffed, went to his bed and my wife found him there in his bed, unresponsive. I rushed home, then I rushed him to the vet where lifesaving measures were taken to no avail. Since receiving the pups, I have made numerous polite attempts to contact Buck to get the papers to no avail. In an attempt to emphasize my point, I copied the AKC and Next Day Pets on a complaint. Buck was incensed at my involvement of the AKC and Next Day Pets. He claims my requests for the papers is harassment. So after a couple of weeks (he said he needed about a week) of not hearing from him, I started requesting the papers again. And then, this morning, my puppy died. My vet says to contact the breeder to let him know. So I try to call him, text him, email him. No luck. Then I call him from my office phone and he picks up because he did not recognize the number. I tell him the tale of my dog's death, and he goes immediately on the defensive about how it is something other than a birth defect, yells at me and then hangs up. I do not want to go through with getting a necropsy done on the dog, nor do I expect restitution (although I think I am owed restitution), as Buck has proven over and over again that he is completely untrustworthy and utterly incapable of following through with anything. I think his actions are criminal and fraudulent, so that is why I am attempting to involve the police in Flushing. After much investigation I was able to find a full name and address, as follows: Chris "Buck" Bucceri 1252 Nichols Road Flushing, MI 48344 His phone number is 517-677-9259. I suspect he is bankrupt, so I have no hope of recovering my financial investment.

There is no compensation for the heartbreak I experienced today. However, this person should not be allowed to peddle dogs with congenital defects and get off without anyone knowing about it. He should not be able to sell dogs as AKC pups if he does not follow through with the papers to register them. I am copying hereto a link to a website where others have shared their experiences with Chris Bucceri. Based on my experience, he is inept, probably insane and an immoral crook. I have numerous text messages and emails with this guy as well as bank statements evidencing the transactions (attached). I have no hope of getting the papers because he told me he would only produce them if I backed off with next day pets and the AKC. I learned a lesson in dealing with him. Now I am heartbroken at the loss of a dog that I loved and invested \$1800 (plus the \$899 purchase price for a total financial investment of \$2699) in his training and this lunatic still won't give me the papers on the other dog. He really should be put in jail. I think the acceptance of money on false pretenses is fraud. I am out \$2699 on Buddy and I am heartbroken, as are my wife and sons. I have a lot of emails and text message logs with Buck. I can produce them if need be. After filing the above complaint with the AKC, Bucceri did provide the information to register Jax, but never addressed the fact that Buddy dies at age 11 months. My vet would be willing to testify that his death was likely a congenital defect, he had no signs of trauma, stress, poisoning, etc. So in effect this guy is running a puppy mill - I am sure it is deplorable. I understand that he was required to send the pups to the vet before transporting the pets past state lines. I am sure he did not follow through with this. The police in this area were contacted by me, but they either did not have adequate resources to address the matter or could not establish that they had the proper venue. Bucceri is a criminal and needs to be run out of business.

- Check if this referral is just to give us information and you do not need us to respond to you directly.
- Check if you want to send documentation. After you submit this form you will be provided with a postal mail address, and facsimile number, to which you may send documents.
- Check if you want to sign up for the Consumer Protection Listserv.
- Check if you want to sign up for the AG Press Release Listserv.
- Check if you want to sign up for the Attorney General Opinions Listserv.

I certify that the information on this form is true and accurate to the best of my knowledge.

I consent to releasing to the Michigan Attorney General any information or document relative to the investigation of this complaint. By checking this box, I also certify that I have had the opportunity to review the Michigan Attorney General Privacy Policy before submitting this complaint.

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DEPT. OF REVENUE GENERAL
RECEIVED

APR 11 2014

CONSUMER PROTECTION
DIVISION

THIS

IS

THE

SECOND

TIME

RESPONDED

TO

THIS

BILL SCHUETTE

2013 CP 1209155 2641-A

MICHAEL BERGERON'S

MAID KILLED HIS DOG WITH
HOUSEHOLD POISON'S SHE CLEANED
THE TOILET AND LEFT WIP
WATER OUT FOR THE DOG TO
DRINK. MR BERGERON EXPLAINED
TO ME THE DOG HAD JUST COMPLETED
A FULL DAY OF WORKOUT AND
THE DOG CAME INTO THE HOME
EXHAUSTED. THE NEXT DAY THE
DOG WAS DEAD. THE DOG
WAS MORE THAN A YEAR OLD
99% OF ALL DOGS WITH

CONGENITAL HEART DEFECTS DIE
WITHIN weeks of BIRTH.

He WAS UPSET I TOLD HIM
HE KILLED/OR WAS RESPONSIBLE
FOR THE DEATH HE HAS
SINCE SPENT 7 MONTHS STALKING
AND HARASSING ME.

He HAS RECEIVED ALL ACC
DOCUMENTS EVEN HAS REGISTERED
THE DOG THAT SURVIVED.

Yet He keeps HARASSING ME.
PLEASE STOP STOP STOP CONTACTING
ME REGARDING THIS LUNATIC!

Beck

STATE OF MICHIGAN
DEPARTMENT OF ATTORNEY GENERAL



P.O. BOX 30213
LANSING, MICHIGAN 48909

BILL SCHUETTE
ATTORNEY GENERAL

April 11, 2014

Refer to AG No.: 2013-cp12091552641-A

Michael D. Bergeron
106 Regency Ln.
Houma, LA 70360

Dear Consumer:

RE: Chris Bucceri

Enclosed for your information is a copy of the reply we received from Chris Bucceri in response to your recent correspondence to this office.

As this response indicates, your positions are in conflict and we regret that this exchange of correspondence has not resolved your matter.

The law authorizes the Attorney General to provide legal opinions to state officials, members of the legislature, state departments and commissions, and, under certain circumstances, county prosecuting attorneys. Since your request does not fall within this framework, and since Chris Bucceri has not proposed a voluntary resolution of the matter, regrettably, we are unable to assist you further.

The information you submitted will be retained in our department files to assist us in responding to future consumer inquiries and to monitor possible patterns of unfair or deceptive business practices.

Sincerely,

Michigan Department of Attorney General
Consumer Protection Division
(517) 373-1140
(877) 765-8388 - Toll Free in Michigan
(517) 241-3771 - Fax

Enc.